

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Marks and Spencer plc

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

3-0009-06-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

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**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally, United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally, United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2589.71 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

129.57 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

993.45 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3712.73 Tonnes

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**2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	137.58			250.54
2.6.2	Mass Balance	632.01	124.64		466.30
2.6.3	Segregated	1819.50	4.93		276.60
2.6.4	Identity Preserved	0.61			
2.6.5	Total volume	2589.70	129.57		993.44

**2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

**2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

**Africa** --%  
**Australasia** --%  
**Europe (incl. Russia)** --%  
**North America** --%  
**South America** --%  
**Middle East** --%  
**China** --%  
**India** --%  
**Indonesia** --%  
**Malaysia** --%  
**Rest of Asia** --%

**Time-Bound Plan****3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2009

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2009

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**3.4 In which markets where you operate, do these commitments cover?**

Applies Globally, United Kingdom

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to specify CSPO for all M&amp;S products

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Labour rights  
No file was uploaded  
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://corporate.marksandspencer.com/plan-a/our-approach/delivering-plan-a/leading-with-others-to-accelerate-change>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****GHG Emissions**

**8.1 Are you currently assessing your operational GHG emissions?**

Yes

**Uploaded files:**

[M-GHG-Public-Report.pdf](#)

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**8.2 Do you publicly report the GHG emissions of your operations?**

Yes

**Uploaded files:**

[R-GHG-Retailer-Emissions-Report.pdf](#)

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

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**9.2 If no, do you have any future plans to support independent smallholders?**

No

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Availability of CSPO in new markets, particularly where there is limited chain of custody and supply chain certification capacity.

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### 2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

M&S represents the retail sector on the Board of RSPO. M&S is leading a review of Board Governance to maximise the capacity of the organisation to progress its goal of market transformation. M&S is Co-chair of the CGF Palm Oil Working Group, with the aim of harnessing business efforts towards our goal of excluding deforestation from palm oil supply chains. M&S engages with multiple stakeholders and participates in a range of related initiatives to support RSPO towards smallholder-inclusive sustainable palm oil production in all palm oil producing regions.

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### 3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

**Link:** <https://corporate.marksandspencer.com/plan-a/our-approach/food-and-household/product-standards/raw-materials-commodities-and-ingredients/palm-oil>

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